

VICMESH POLICY OHSMS NO. 2 QUALITY MANAGEMENT POLICY

The Vicmesh Quality Management Policy is based on the premise that customer satisfaction is a major priority and this is achieved through the provision of high quality services.

Our customers are an important area of focus and the meeting of their requirements is integral to our success as an organisation, and our ability to continually improve our performance, service and product.

The objectives of our Policy are:

- To ensure that all processes and services have a fundamental customer focus to not only satisfy customer requirements, but to exceed customer expectations.
- To ensure the provision and maintenance of leadership within all levels of the organisation.
- To promote and maintain the involvement of people at all levels of the organisation.
- To manage all processes and systems within the organisation effectively and efficiently via meticulous quality management and control.
- To strive for continual improvement in the management of quality and performance through all aspects of the organisation.
- To adopt and maintain a factual approach to all decision making within the organisation based on thorough analysis and research of applicable data.
- To establish and maintain a mutually beneficial relationship with suppliers to ensure the highest quality of product and services.

We achieve this by:

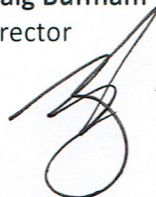
1. Observance at all times to current statutory legislative, industry and customer requirements for the management of quality products and services.
2. The establishment, implementation, and continual improvement of the Quality Management System.
3. The clear and concise allocation of responsibilities throughout all levels of the organisation for the management of quality.
4. The provision of suitable and safe plant and equipment and suitably qualified and competent personnel.
5. The formulation, implementation, review and continual improvement of procedures which enable employees to carry out their responsibilities consistently and efficiently
6. The effective and efficient management of all suppliers through the formulation and implementation of procedures requiring the acceptance of only consistently quality products and the continual improvement in product purchase and supply.
7. Monitoring performance regularly to facilitate continuous improvement.

Dick Hosking
Director



March 2022

Craig Buffham
Director



Lucas Gnocchi
General Manager

